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STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

Application Number		10790632
Filing Date		2004-03-01
First Named Inventor	Randall Woods	
Art Unit	3626	
Examiner Name	Gilligan, C. L.	
Attorney Docket Number	5053-63200	

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	1	6105007		2000-08-15	Norris	
	2	6115690		2000-09-05	Wong	
	3	6134582		2000-10-17	Kennedy	
	4	6141611		2000-10-31	Mackey et al.	
	5	6163770		2000-12-19	Gamble et al.	
	6	6173284		2001-01-09	Brown	
	7	6185540		2001-02-06	Schreitmueller et al.	
	8	6226623		2001-05-01	Schein et al.	

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9	6223125		2001-04-24	Hall	
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11	6246933		2001-06-21	Bague	
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13	6336096		2002-01-01	Jernberg	
14	6351893		2002-03-05	St. Pierre	
15	6363360		2002-03-26	Madden	
16	6381561		2002-04-30	Bomar, Jr. et al.	
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	20	6532459		2003-03-11	Berson	
	21	6570609		2003-05-27	Heien	
	22	6832205		2004-12-14	Aragones et al.	
	23	6938029		2005-08-30	Tien	
	24	6952741		2005-10-02	Bartlett, et al.	
	25	6446086		2002-09-03	Bartlett, et al.	
	26	7095426		2006-08-22	Childress	
	27	7024418		2006-04-04	Childress, et al.	
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	29	6961708		2005-11-01	Bierenbaum	
	30	6925468		2005-08-02	Bobbitt, et al.	

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31	6952741		2005-10-04	Bartlett et al.	
32	6446086		2002-09-03	Bartlett et al.	
33	6970844		2005-11-29	Bierenbaum	
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Application Number	10790632	10790632 - GAU: 4176
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1	Scopus and Entrust Technologies to Deliver World's First Secure Customer Care Solution for the Financial Services Market; PR Newswire dated November 5, 1997.	<input type="checkbox"/>
2	Scopus and Entrust: Call Center Sales Helper is Unveiled, November 10, 1997; Vol. 162, Issue 217, p.19.	<input type="checkbox"/>
3	Continuum Connections, Vol. III, No. 3, The Continuum Company, Inc., March/April 1995. (g13)	<input type="checkbox"/>
4	Traynor, "The Effects of Varying Safety Conditions on the External Costs of Driving," Winter, 1994 Eastern Economic journal, Vol. 20 No. 1 pages 45-60	<input type="checkbox"/>
5	Spice, "Police use lasers, computers to map scenes Town of Pewaukee's new system boost accuracy of reconstructions, users say" September 29, 1998. Milwaukee Journal Sentinel. Page 2.	<input type="checkbox"/>
6	Ross, "Settled Out of Court" Copyright 1980. Aldine Degruyter.	<input type="checkbox"/>
7	Lindberg, Gunnar, "Calculating Transport Accident Costs: Final report of the Expert Advisors to the high Level group on Infrastructure charging (Working Group 3)." Borlaenge, Sweden. April 27, 1999, 53 pages.	<input type="checkbox"/>
8	Meckbach, "U.S. Universities pick up Ditek's CAD application" February 26, 1999. Computing Canada. Vol. 25, Iss. 8 page 14.	<input type="checkbox"/>
9	Nicolle, "Elementary, dear Holmes," January 22, 1997, The Times (London, UK, pg. Interfa	<input type="checkbox"/>
10	Naim, "IT and Crime Resolution, It's elementary, Holmes helps UK police solve crimes," January 3, 1997, Financial Times (London, UK), pg. 17	<input type="checkbox"/>
11	Davis, "Knowledge on the Beat," July 1999, Knowledge Management Magazine, www.destinationkm.com.	<input type="checkbox"/>

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12	Baker, "Don't Throw Your Adjusters to the Lions" April 1995, Best's Review, Vol. 95 No. 12, pages 66-69.	<input type="checkbox"/>
13	Esters, "Computers Can Help Settle Auto Claims" April 28, 1997, National Underwriter. Vol. 101, Iss. 17, page 10	<input type="checkbox"/>
14	Continuum Connections, Vol. II, No. 5, The Continuum Company, Inc., Nov./Dec. 1993. (g9)	<input type="checkbox"/>
15	Connections to the Americas, Vol. 4, No. 1, Computer Sciences Corporation, January 1998. (g28)	<input type="checkbox"/>
16	Insurance Connections, Computer Sciences Corporation, September/October 2000. (g42)	<input type="checkbox"/>
17	Connections to the Americas, Vol. III, No. 7, Computer Sciences Corporation, September/October 1997. (g27)	<input type="checkbox"/>
18	Continuum Connections to the Americas, Vol. II, No. 3, The Continuum Company, Inc., May 1996. (g18)	<input type="checkbox"/>
19	Continuum Connections, Vol. I, No. 4, The Continuum Company, Inc., July/August 1992. (g4)	<input type="checkbox"/>
20	Connections to the Americas, Vol. III, No. 6, Computer Sciences Corporation, July/August 1997. (g26)	<input type="checkbox"/>
21	Banking Connections, Computer Sciences Corporation, April/May 2000. (g40)	<input type="checkbox"/>
22	Insurance Connections, Computer Sciences Corporation, June/July 2000. (g41)	<input type="checkbox"/>

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23	Banking Connections, Computer Sciences Corporation, November/December 2000. (g43)	<input type="checkbox"/>
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25	Insurance Connections, Computer Sciences Corporation, October/November 1999. (g36)	<input type="checkbox"/>
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27	Banking Connections, Computer Sciences Corporation, December 1999. (g38)	<input type="checkbox"/>
28	Connections, Computer Sciences Corporation, April 2002. (g48)	<input type="checkbox"/>
29	Connections, Computer Sciences Corporation, December 2001. (g47)	<input type="checkbox"/>
30	Connections, Computer Sciences Corporation, October 2001. (g46)	<input type="checkbox"/>
31	Connections, Computer Sciences Corporation, June 2001. (g45)	<input type="checkbox"/>
32	Insurance Connections, Computer Sciences Corporation, February/March 1999. (g32)	<input type="checkbox"/>
33	Banking Connections, Computer Sciences Corporation, April/May 1999. (g33)	<input type="checkbox"/>

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34	Insurance Connections, Computer Sciences Corporation, June/July 1999. (g34)	<input type="checkbox"/>
35	Banking Connections, Computer Sciences Corporation, August/September 1999. (g35)	<input type="checkbox"/>
36	Insurance Connections, Computer Sciences Corporation, February/March 2000. (g39)	<input type="checkbox"/>
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39	Connections to the Americas, Vol. III, No. 5, Computer Sciences Corporation, May/June 1997. (g25)	<input type="checkbox"/>
40	Connections to the Americas, Vol. 4, No. 2, Computer Sciences Corporation, February/March 1998. (g29)	<input type="checkbox"/>
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43	Continuum Connections to the Americas, Vol. II, No. 2, The Continuum Company, Inc., March 1996. (g17)	<input type="checkbox"/>
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45	Continuum Connections to the Americas, Vol. II, No. 5, The Continuum Company, Inc., Sept. 1996. (g20)	<input type="checkbox"/>
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